

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James E. Bessler, et al.	§	
	§	Group Art Unit: 3623
Serial No.: 10/806,909	§	
	§	Examiner: McPhillip, Adrian J.
Filed: March 23, 2004	§	
	§	Confirmation No.: 2481
For: Business Activity Monitoring Tool	§	

RESPONSE TO OFFICE ACTION

Commissioner:

Applicants acknowledge receipt of the Office Action dated April 28, 2009, and respectfully requests the following amendments to the above-identified application. The changes made are shown by underlining the added text and striking through the deleted text.

Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 13 of this paper.